## **Bibliography**

- [1] BEERENS R., TEHLER H., PELZER B. How can we make Disaster Management Evaluations more useful? An empirical study of Dutch exercise evaluations. *Int J Disaster Risk Sci.* 2020, **2020** (11) pp. 578–591
- [2] BEERENS R. (2021). *Improving disaster response evaluations. Supporting advances in disaster risk management through the enhancement of response evaluation usefulness*, Doctoral Dissertation, Lund University, Sweden.
- [3] CWA 17145-1 (2017). Ethics assessment for research and innovation Part 1: Ethics committee
- [4] CWA 17145-2 (2017). Ethics assessment for research and innovation Part 2: Ethical impact assessment framework
- [5] CWA 17514:2020, Systematic assessment of innovative solutions for crisis management Trial guidance methodology
- [6] FLANAGAN J.C. The critical incident technique. *Psychol. Bull.* 1954, **51** (4) pp. 327–358
- [7] GDRP (2016). Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)
- [8] GSCP. (2009). *Handbook for Planning, Conducting and Evaluating Civil Protection Exercises, A'* edition, General Secretariat for Civil Protection, Greece.
- [9] GSCP. *Guidelines for Planning and Conducting Civil Protection Exercises*. General Secretariat for Civil Protection, Greece, 2020
- [10] ISO 9241-210:2019, Ergonomics of human-system interaction Part 210: Human-centred design for interactive systems
- [11] ISO/IEC 20741:2017, Systems and software engineering Guideline for the evaluation and selection of software engineering tools
- [12] ISO 22300:2021, Security and resilience Vocabulary
- [13] ISO 22361:2022, Security and resilience Crisis management Guidelines
- [14] ISO/IEC/TR 25060:2010, Systems and software engineering Systems and software product Quality Requirements and Evaluation (SQuaRE) Common Industry Format (CIF) for usability: General framework for usability-related information
- [15] ISO/IEC 25010:2011, Systems and software engineering Systems and software Quality Requirements and Evaluation (SQuaRE) System and software quality models
- [16] Likert, Rensis (1932). "A Technique for the Measurement of Attitudes". Archives of Psychology 140: 1–55.

## CWA 18009:2023 (E)

- [17] NATO Bi-SC (2013). *Collective Training and Exercise Directive* (CT&ED) 075-003, NATO Unclassified 2013
- [18] OIE. Guidelines for Simulation Exercises. World Organisation for Animal Health, Paris, France, 2020
- [19] Stefanou N., Kazantzidou-Firtinidou D., Sakkas G., Theodoridis G., Roussakis V. (2022). *Training and exercise for Critical Infrastructure A Hellenic computer-assisted exercise use case analysis*, IJDRR 69, <a href="https://doi.org/10.1016/j.ijdrr.2021.102729">https://doi.org/10.1016/j.ijdrr.2021.102729</a>
- [20] MSB. Handbook Evaluation of exercises. Swedish Civil Contingencies Agency, 2011
- [21] UNDP-IEO. (2021). *UNDP Evaluation Guidelines.* United Nations Development Programme, Independent Evaluation Office
- [22] UNEG. Ethical Guidelines for Evaluation. United Nations Evaluation Group, 2020
- [23] USDHS. (2006). *Homeland Security Exercise and Evaluation Program Volume I: HSEEP Overview and Exercise Program Management*, US Department of Homeland Security
- [24] USDHS. *Target Capabilities List. A companion to the National Preparedness Guidelines.* US Department of Homeland Security, 2007
- [25] USDHS. *Homeland Security Exercise and Evaluation Program.* US Department of Homeland Security, 2020
- [26] WHO. (2017). *WHO Simulation Exercise Manual*, Geneva. License: CC BY-NC-SA 3.0 IGO, World Health Organization